



## Given and Giving a Helping Hand

Deb Jones was forced to quit college and find a job to support her two young children after her husband left. She quickly found an administrative position and began dealing with the overwhelming issues of debt, divorce and raising two children on her own.

Unable to pay her rent Deb received a referral to the Family Success Program from the property manager.

Deb put everything she had into the program. She tried every resource the Family Success Coordinator gave her and then found more. She would even call the Family Success Coordinator after she visited a food shelf and relay the contact information for additional places they referred her to and a description of the food they provided so other Family Success Program participants would know.

Since beginning the program, Deb has cleared over \$1,500 worth of debt using her budgeting skills and hard work. Nine months after being referred to the program she only had two unpaid debts remaining and had set-up payment arrangements with both.

Deb has also been working out a plan with the property management to afford her housing. The Family Success Coordinator and Deb first completed a plan to move her into a smaller unit on property, lowering her rent from \$1250 a month to \$799 a month. Deb had arrangements with the office to pay a portion of her rent out of each paycheck, but first she needed to get ahead. The Family Success Program assisted Deb with one time rent assistance, clearing her past rent balance and putting her ahead for September. Deb then paid the remaining rent for September during the last week of August and already had a payment scheduled for the second week of September to start paying October's rent.

Finally, Deb has been running back and forth to get her kids to and from daycare. This included using her lunch break to pick her kids up from one family member and drop them off with another. The Family Success Coordinator connected her with the rental property's Resident Services Coordinator, and now Deb's children attend the onsite after-school program. Deb was also able to connect with another resident at the property who was willing to watch her children after the after-school program until Deb can pick them up.

Deb actively participated in her own success and the success of other participants. She donated business clothes, referred others to job leads and brought extra food in for other participants.

Deb reached all 6 of her goals in only 11 short months. She is proof that with hard work, the right resources and encouragement you can accomplish your goals.

To find out how the Family Success Program can benefit your rental property contact:

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